



TROUBLESHOOTING: PROBLEMS INSTALLING or RUNNING

Make older program run in Windows 7 (32 or 64 Bits)	REGIONAL SETTINGS FOR EUROPEAN USERS
<p>(I) Windows 7, 64Bit Systems: Problem - "The file C:\Windows\system32\MSVBVM60.dll? could not be opened"</p> <p>Solution: Here is how I got it to work:</p> <ol style="list-style-type: none"> 1. Insert CD 2. Right-click D:\Setup.exe?, Select properties 3. Select Compatibility tab 4. Check box Run this program in compatibility mode for: and select Windows XP (Service Pack 3). Click OK. 5. Select "Run As Administrator". <p>Follow prompts and enter appropriate information.</p> <p>- submitted by Wong, Bruce, Qualcomm, San Francisco, CA</p> <p>Ref: http://windows.microsoft.com/en-US/windows7/Make-older-programs-run-in-this-version-of-Windows</p> <p>If a program written for an earlier version of Windows doesn't run correctly, you can try changing the compatibility settings for the program, either manually or by using the Program Compatibility troubleshooter.</p> <ol style="list-style-type: none"> 1. Open the Program Compatibility troubleshooter by clicking the Start button and then clicking Control Panel. In the search box, type troubleshooter, and then click Troubleshooting. Under Programs, click Run programs made for previous versions of Windows. 2. Follow the instructions in the troubleshooter. <p>If you cannot install a program, insert the installation disc for the program and, using the troubleshooter, browse to the program's setup file, usually called Setup.exe, Install.exe, or something similar. The troubleshooter is not designed to work on programs that have an .msi file name extension.</p>	<p>European Users: Please be aware that you may need to change the regional settings to conform to American style decimal notation. [Likely error message: Error code 9 subscript out of range]. Qalitek-4 data file format requires English (United States) format. Set "English (United States)" as your preference.</p> <p>(II) Problem due to REGIONAL SETTINGS: Qualitek-4 data file format requires English (United States) format. If your Windows is set to run in a non-English speaking setting, you may have difficulty with proper retrieval and display of results. If you experience such problems with the default experiment file PISTON.Q4W, you need to correct the setting following the steps shown:</p> <ol style="list-style-type: none"> a. From Windows (Xp) START, select CONTROL PANEL. b. Select <i>Regional and Language Options</i>. c. Select <i>Regional Options</i> tab d. Set "<i>English (United States)</i>" as your preference. e. <i>Restart</i> your computer and run Qualitek-4